

All services provided by Eden Financial Solutions Limited may only be used for lawful purposes.

Transmission, storage, or presentation of any information, data or material in violation of any United Kingdom of Great Britain and Northern Ireland law is prohibited. This includes, but is not limited to: copyrighted material, material we judge to be threatening or obscene or material protected by trade secret and other statute, and invasion of privacy.

The subscriber agrees to indemnify and hold harmless Eden Financial Solutions Limited from any claims resulting from the use of the service which damages the subscriber or any other party.

All pornographic content and sex-related merchandising is prohibited on all Eden associated sites, equipment & services. This includes sites that may infer sexual content or links to adult content elsewhere. Eden Financial Solutions Limited will be the sole arbiter in determining violations of this provision.

Also prohibited are sites that promote any illegal activity or present content that may be damaging to Eden Financial Solutions Limited web hosting servers or any other server on the Internet. Links to such materials are also prohibited. Examples of unacceptable content or links: Pirated software Hacker programs or archives Warez sites, Eden Financial Solutions Limited. will be the sole arbiter as to what constitutes a violation of this provision.

Commercial Advertising - Email: Spamming, or the sending of unsolicited email, from a Eden Financial Solutions Limited hosting server or using an email address or domain that is maintained on an Eden Financial Solutions Limited. Machine as reference is STRICTLY prohibited. Eden Financial Solutions Limited. will be the sole arbiter as to what constitutes a violation of this provision.

Misuse of System Resources: Any attempt to undermine or cause harm to a server, or customer, of Eden Financial Solutions Limited. is strictly prohibited. This includes, but is not limited to: using programs that consume excessive CPU time; allowing the use of mail services, mail forwarding capabilities, or auto responders other than for the customer's own account; resale of disk space without an appropriate reseller agreement; use of servers for backup of files unrelated to the web site of the account; or resale or remote access to CGI scripts installed on our servers.

Operation of IRC servers or IRC bots on our servers will result in an immediate suspension of service.

Cancellation: Please refer to signed service agreement

Suspension: Activity which results in a suspension or deactivation of an account will result in a forfeiture of fees paid. Complaints made regarding abuses of an account will be grounds for suspension.

Refusal of Service: We reserve the right to refuse, cancel, or suspend service at our sole discretion. All sub-networks, distributive hosting sites, and dedicated sites of Eden Financial Solutions Limited. must adhere to the above policies. Please direct any reports of violations of the above policies to

Eden Financial Solutions Limited
Wellesley House
204 London Road
Waterlooville
Hampshire
PO7 7AN

Failure to follow any term or condition will be grounds for immediate account deactivation.

Non payment of our charges: If any charges are owing to us and are not fully paid we may restrict the right to suspend the use of our servers. You remain liable for the charges. You will have to pay any reasonable expenses (including solicitor and own client costs) we incur in collecting any money you owe us or in exercising any of our other legal rights.

- 1) 28 days past due- E-mail services disabled.
- 2) 42 days past due - Hosting service completely disabled

Material and Products (a) We will exercise no control whatsoever over the content of the information passing through our network.

(b) We make no warranties or guarantees of any kind, whether expressed or implied for the service provided and also disclaims any warranty of merchantability or fitness for particular purpose and will not be responsible for any damages that may be suffered by the Client, including loss of data resulting from delays, non-deliveries or service interruptions or gaps by any cause or errors or omissions of the Client.

(c) Eden Financial Solutions Limited is not responsible for any loss, erasure, or corruption of Client's data or files whatsoever.

(d) Use of any information obtained by way of Eden Financial Solutions Limited is at the Client's own risk, and we specifically deny any responsibility for the accuracy or quality of information obtained through our services.

(e) Connection speed represents the speed of connection to Eden Financial Solutions Limited and does not represent guarantees of available end to end bandwidth.

Your rights to Compensation from us: Where a service we provide to you is affected because we do not meet our responsibilities to you and you reasonably incur an expense as a result. Please inform us. Where we consider it appropriate, we will refund you an amount equal to your standard monthly fee. For us to consider this claim we must be informed within 14 days of the service being affected.